

A man with a beard, wearing a grey beanie and a matching scarf, is looking down at a smartphone in his hands. He is standing in the rain, with a blurred city skyline at night in the background. The scene is lit with cool blue and purple tones, with some warm lights from buildings and streetlights. The overall mood is one of connectivity and being present in a remote location.

REALVNC®

vnc connect

**BE WHERE  
YOU'RE NOT**

RealVNC® are the pioneers of remote access technology. We deliver secure, reliable screen sharing for a wide range of industry applications on all major computer and mobile platforms. Our products and services connect people and devices wherever they are, for control, support, administration, monitoring, training, collaboration and more. Save time and money, increase efficiency, reduce risk and create new business opportunities.

# PROFESSIONAL

## Feature-rich and secure remote access and support for professionals

Feature-rich and secure remote access and support for professionals, departments and small businesses all over the world. You need a quick and easy remote access and support tool you can trust, to help you multitask with ease from anywhere you need to be. With a Professional subscription, you can access critical systems and applications remotely or provide agile support to customers or colleagues from any device in the world. You can be everywhere and never leave your desk.

**“It’s hard to picture anything easier to use’**

VNC® Connect delivers compelling ROI to your business, cutting IT support costs, improving service quality, enhancing business application efficiency, enabling new revenue and supporting regulatory compliance initiatives.

## Device access

Access business devices with VNC® Connect installed any time, for remote working, administration, IT support, collaboration, training and more.

VNC® Connect Professional subscription includes:

- Unlimited remote devices and users
- Multi-factor authentication
- HD Audio; hear your remote computer
- Printing, file transfer, and chat

*Starting from*

**\$40** per year,  
for one remote device

## Instant support

Support customers or employees without VNC® Connect installed on demand.

- Cloud connectivity (no network reconfiguration required)
- Simple session code authorization
- 128-bit AES session encryption
- File transfer
- Elevation to run admin operations
- Automatic resume on reboot

*From just*

**\$200** per year  
per instant support technician

# ENTERPRISE

## Powerful, flexible and ultra-secure remote access and support for the enterprise

The Enterprise subscription means that you can be in charge of thousands of devices and support for customers or employees, defeating security threats, upgrading systems and providing a help desk service. You need a flexible and ultra-secure remote access and support strategy for your entire business. With an Enterprise subscription, you have the single tool you need to respond to your ever-changing business landscape.

**'It's the perfect solution to  
give remote support in an  
internal network, fast and  
easy to use.'**

VNC® Connect addresses a range of remote access and support requirements for business and personal use. We have a plan for every budget, with security and productivity features to suit, and discounts for volume. Choose from Professional or Enterprise subscriptions.

## Device access

Access business devices with VNC® Connect installed any time, for ultra-secure and flexible tele-working, administration, IT support, collaboration, training and more.

Everything in Professional, plus:

- Direct (LAN) as well as cloud (Internet) connectivity
- 256-bit AES session encryption
- Single sign-on
- Powerful deployment strategies
- Remote configuration and lock-down
- Legacy platform support

*Starting from*

**\$55** per year,  
for one remote device

## Instant support

Support customers or employees without VNC® Connect installed on demand.

Everything in Professional, plus:

- Comprehensive session history
- Branding and app customization
- 256-bit AES session encryption

*From just*

**\$400** per year  
per instant support technician

# Compare our subscriptions

## VNC® Connect

Choose either Professional or Enterprise subscription to suit your remote access needs.

	Pro	Enterprise
Software licensed for commercial use	Yes	Yes
Latest platform support	✓	✓
Cloud connectivity	✓	✓
Full session encryption	128-bit AES	Up to 256-bit AES
Team management capabilities	✓	✓
Dedicated support channel	✓	✓

## Device access

To enable device access, simply add a number of remote devices to your subscription at any time.

	Pro	Enterprise
Number of remote devices to control	Controlled by tier	Controlled by tier
Number of users who can connect	Unlimited	Unlimited
Simple password authentication	✓	✓
Multi-factor & system authentication	✓	✓
High-speed streaming	✓	✓
HD audio	✓	✓
Direct connectivity		✓
Printing, file transfer, chat	✓	✓
Centralized deployment with license key		✓
Remote configuration/lock down		✓
Single sign-on		✓
Third-party VNC® compatibility		✓
User and Virtual modes		✓

## Instant support

To enable instant support, simply add a number of technicians to your subscription at any time.

	Pro	Enterprise
Concurrent sessions per technician	3	10
Simple session code authorization	✓	✓
File transfer	✓	✓
Elevation to run admin operations	✓	✓
Automatic resume on reboot	✓	✓
Comprehensive session history		✓
Branding and app customization		✓

To enable device access, simply select the number of remote devices you wish to control.

To enable instant support, select the number of technicians that will be using this capability.

## Contact us

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Free trial: [realvnc.com/trial](https://realvnc.com/trial)

Web: [realvnc.com/connect](https://realvnc.com/connect)